

Serial No. 10/037,411

Remarks

Applicants would like to extend their sincere thanks to the Examiner for conducting a telephonic interview on June 30, 2004.

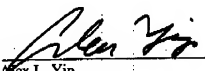
Claims 57, 59-60, 62-66, 68-69, 72-73, and 75-76 were rejected as being allegedly anticipated by Daudelin. Daudelin discloses a technique for managing a call from a caller to an information assistance service, and its disclosure was discussed with the Examiner during the Interview.

Pursuant to the Interview, applicants have amended claims 57, 62, 68, and 73. As agreed by the Examiner in the Interview, claims 57, 62, 68, and 73, as amended, would overcome Daudelin. As such, applicants respectfully submit that amended claims 57, 62, 68, and 73, together with their dependent claims, are patentable over the cited references of record including Daudelin.

In view of the foregoing, each of claims 57, 59-60, 62-66, 68-69, 72-73, and 75-76, as amended, is believed to be in condition for allowance. Accordingly, reconsideration of these claims is requested and allowance of the application is earnestly solicited.

Respectfully,

By


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